

Paris, January 16th, 2025

SUEZ and Water Services Corporation extend their contract on smart metering in the Maltese Archipelago for 5 years

Water Services Corporation, the utility company in charge of the whole drinking water and wastewater cycles in the Maltese Islands, has awarded SUEZ a new 5-year contract to manage the smart metering service for water consumption in the archipelago. The contract, which extends a long-term collaboration between Water Services Corporation and SUEZ, until 2029, implements the ON'connect™ digital solution that incorporates WIZE technology.

With more than 2 million tourists per year, quadrupling its population, the Maltese Archipelago is experiencing demographic pressure in an area with a Mediterranean climate, forcing it to adopt rigorous management of water resources. Aware of these challenges, the operator, Water Services Corporation, invested in the nationwide deployment of smart water meters as early as 2009.

To date, more than 310,000 smart meters have been deployed in the archipelago, delivering coverage performance of more than 96% and high value-added data, which is collected and processed via the ON'connect™ solution provided by SUEZ, through its Digital Solutions subsidiary.

With ON'connect™, customers on all the Maltese Islands have access to their water consumption and alerts through a dedicated Customer Portal managed by Water Services Corporation and nearly 3,500 notifications are sent each month to alert them to abnormal consumption. This service enables them to reduce the cost of their bills and save water. In addition, Water Services Corporation can optimize the water network's performance, react to anomalies and reduce leaks. The data collected also helps to improve the operator's operational, commercial and environmental performance by significantly reducing Non-Revenue Water.

Karl Cilia, CEO of Water Services Corporation said: *"This renewed collaboration with SUEZ is a testament to the value that smart metering brings to our operations and customers. We have seen significant improvements in efficiency and service delivery, allowing us to proactively manage our water resources and provide better service to our customers while addressing the critical issue of water conservation in Malta."*

Patricia Villoslada, SVP SUEZ Digital Solutions said: *"We are delighted and proud to extend our long-term collaboration with Water Services Corporation, whose renewed trust confirms the quality and performance of our smart metering service. Since our initial pilot in 2009, our solution has consistently contributed to improving the efficiency of our customer's network and service, helping to make Malta a model of smart water management and sustainable water preservation."*

About SUEZ:

Faced with growing environmental challenges, SUEZ has been delivering essential services that protect and improve our quality of life for more than 160 years. SUEZ provides its customers with innovative and resilient solutions for water and waste services. With 40,000 employees across 40 countries, the Group works with customers to create value over the full lifecycle of their assets and services, and to drive their low carbon transition. In 2023, SUEZ provided drinking water for 57 million people worldwide and sanitation services for more than 36 million people. The Group generated 7.7 TWh of energy from waste and wastewater. In 2023, SUEZ generated revenues of 8.9 billion euros. For more information: www.suez.com / X @suez / LinkedIn @SUEZ.

About WSC:

The Water Services Corporation (WSC) is the sole entity responsible for the management of water production, distribution, and wastewater treatment in the Maltese Islands. With a commitment to sustainability and innovation, WSC is dedicated to ensuring the efficient use of resources while providing high-quality water and wastewater services to its residents and the tourists who visit Malta each year.

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